



**WILLIAM
PATERSON**
UNIVERSITY

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Conflict Resolution

Conflict arises when values, perspectives and opinions are contradictory in an organization. This course addresses the impact of conflict on team morale, types of managerial actions that contribute to conflict, and specific actions that can be taken to reduce or eliminate conflict.

When: October 7, 2016

9:30am – 12:30pm

Where: College Hall Board Room 202

[Registration is required.](#) Please complete the attached registration form and scan and email to training@wpunj.edu or submit via fax to extension 2090. For questions, you may direct your call to Desyra Highsmith at extension 2834 or Myrna Torres at extension 2887.